



MINDBYTE

WEBSITE HOSTING TERMS & CONDITIONS



Mindbyte Ltd - Website Hosting Terms & Conditions

By placing an order with Mindbyte Ltd, you confirm that you are in agreement with and bound by the terms and conditions below.

Definitions:

- The Client: The company, organisation or individual requesting the services of Mindbyte Ltd.
- Mindbyte Ltd: The Limited Liability Company and any associated partners or appointed agents.

1. Services Provided

Mindbyte Ltd agrees to provide shared website hosting services, including but not limited to:

- Server space and bandwidth allocation
- Server maintenance and security updates
- Backup and recovery solutions
- Technical support

2. Term of Agreement

The contract begins immediately and continues unless terminated earlier in accordance with Section 8.

3. Payment Terms

Payment terms will be detailed on the invoice. Hosting services are billed monthly. You are required to make payment on receipt of the invoice avoid disruption to services. Should a payment be late, Mindbyte Ltd reserves the right to suspend services until accounts are settled, and to charge a 8% late fee on the outstanding amount compounded monthly.

If after 30 days the account is still in arrears, the hosting (and any client data that still resides on the server) will be destroyed unless otherwise agreed.

4. Uptime Guarantee

Mindbyte Ltd guarantees 99.9% uptime, excluding scheduled maintenance and circumstances beyond Mindbyte Ltd's control.

5. Client Responsibilities

- Ensure website content complies with applicable laws
- Maintain up-to-date login credentials
- Notify Mindbyte Ltd of any technical issues promptly



6. Security & Data Protection

Mindbyte Ltd implements industry-standard security measures but is not liable for damages due to hacking, data breaches, or third-party vulnerabilities.

7. Limitation of Liability

Mindbyte Ltd is not responsible for any loss of revenue, damages, or data due to service interruptions beyond its control.

8. Termination

Either party may terminate this agreement with 30 days' written notice. No refunds will be issued for prepaid services.

9. Governing Law

These terms shall be governed by the laws of the United Kingdom.